



### Coronavirus update – January 2021

Given the unprecedented COVID-19 (Coronavirus) situation, we wanted to take the time to update you on our actions to keep our team safe and the supply chain moving.

The safety of our team remains our number one priority and we are continuing to closely follow the advice of Public Health England and the UK Government and have introduced extra cleaning and personal hygiene measures to help protect each other.

As a manufacturing company, we do need to have production staff present in order to keep the goods manufactured & the supply chain moving so we are taking this virus very seriously. As a concerted effort to keep the factory open, in the instance where staff members do become unwell, they will be following the government guidelines and will self-isolate for the instructed period to protect the remaining workforce.

With regards to our material suppliers, we are monitoring the situation very closely. We are in constant communication with them to make sure that the supply to us continues as normal. If we do start to see some issues, we do have a large number of alternative suppliers that we can and will call upon them to keep things moving as quickly as possible.

Of course, the end result may be that there will be some delays to our service, but we are doing all we can to keep disruption to a minimum.

If you have any orders placed with us at this present time, to eliminate any additional shipping costs, what would be helpful is if you could keep us updated should any of the delivery locations close prior to dispatch so that we can reschedule accordingly.

We appreciate your support and understanding during these unusual times and will keep you updated should our position change.