

	<b>Majorlift Hydraulic Equipment Ltd.</b>	REF : QM
	<b>Quality Manual</b>	<b>ISSUE No. 4</b>
		<b>DATE: June 2017</b>

### 3. STATEMENT OF QUALITY ASSURANCE POLICY.

BSI 9001-2015 Clauses 1.0, 2.0, 3.0, 4.0.

It is the policy of Majorlift Hydraulic Equipment Limited to maintain on a continual improvement basis, an effectively managed quality assurance system in accordance with ISO 9001:2015.

This Quality System will assure our customers that the quality level of our products meets or exceeds the customers specified requirements, or Majorlift specified requirements and it also takes due account of any risks that may impact on Majorlift customers and Majorlift business.

The quality assurance system is based on the technical and manufacturing aspects of production. The quality of all products whether manufactured within the company or obtained from an outside vendor, is controlled at all points to ensure the early and prompt detection of actual unsatisfactory quality and so enable the company to take corrective action which is both timely and effective.

The Quality system is documented in three parts:-

- a) The Quality Manual – which defines the policies, objectives, organisation and outline procedures.
- b) The Procedures Manual – which contains the detailed operational procedures that support the policy statements and outline procedures contained in the Quality Manual.
- c) Specific work instructions.

The Management of Majorlift Hydraulic Equipment Limited is firmly committed to quality assurance procedures defined in the Quality Manual. Therefore, besides those having special responsibilities within the quality system, each employee is responsible for implementing the requirements of the quality manual within his/her area of operation.

When major problems or differences of opinion cannot be resolved within the organisation, these problems shall be brought to the attention of the General Manager for resolution.

T. Southgate  
General Manager